

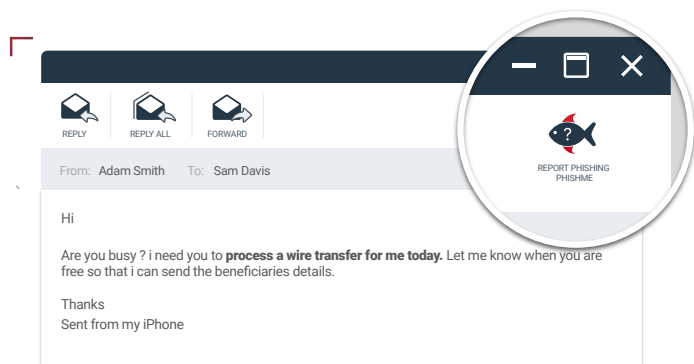


Cofense Reporter™

REAL THREATS IN REAL-TIME FROM EMPLOYEES



Though Cofense PhishMe™ conditions employees to resist phishing attempts, “not clicking” isn’t enough. During a phishing attack, early detection matters. Visibility is critical for security operations and incident response teams to minimise the time an attacker is on your network. Cofense Reporter™ provides organisations with a simple, cost-effective way to generate user reports of suspicious emails that may indicate early stages of a cyber attack. PhishMe has been proven to reduce the threat of employees falling victim to advanced cyber attacks by up to 95% – preparing your last line of defence to recognise and resist tricky phishing attempts.



Key Benefits

- ✓ Standardise and organise your user reporting process
- ✓ Detect and respond to email-based threats faster with user-generated reporting
- ✓ Analyse URL and malware attachments using third-party integrations
- ✓ Minimise impact of breaches with proactive response and improved visibility
- ✓ Customisable user feedback encourages employees to be a part of the security process

What is Cofense Reporter™?



When technical defences such as proxy filtering, URL rewriting, and DLP fail, users are the last line of defence. Armed with the proper training, users can provide timely and valuable threat intelligence simply by recognising and reporting suspicious emails. Organisations have struggled to tap into this resource and, consequently, malicious activities often operate for weeks and even months on the network.

Cofense Reporter streamlines the reporting process by installing an email add-in on users'

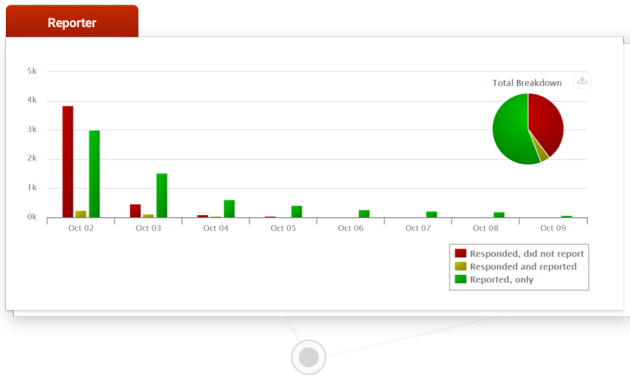
email toolbars that, when clicked, sends a suspicious email to your security team containing the relevant information needed to analyse and respond.

Reporter automatically discerns emails reported from Cofense PhishMe scenarios and emails reported from unknown sources, ensuring that only reports of potentially malicious emails are delivered to appropriate security staff or Cofense Triage for analysis.

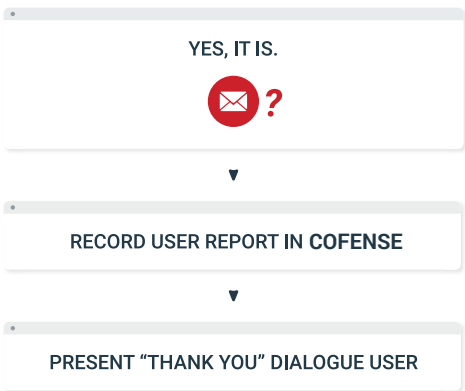
Enhanced Reporting

Whether or not you have a reporting process in place, Reporter can help you improve by:

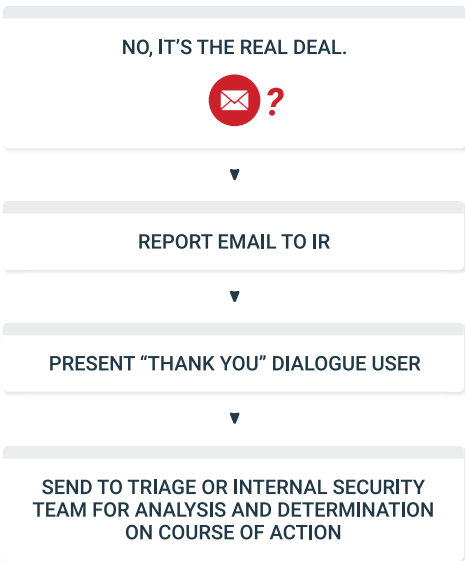
- Preserving the full header of reported emails, allowing responders to block and remove similar emails.
- Ensuring any attachments and URLs are included.
- Supplementing Simulator campaigns, tracking user responses and organisational time to response.



Is this email a Cofense scenario?



"What happens when I push the button...?"



Cofense PhishMe Emails

Reporter collects reports of emails sent from Simulator, noting which users reported them and providing the user with customisable acknowledgement of the successful report. Positive reinforcement in the feedback loop further enhances employees' capabilities to accurately identify cyber attacks. This information is tracked and integrated into the Cofense solution's comprehensive reporting metrics.

Suspicious Unknown Emails

Reports of suspicious unknown emails are forwarded to a designated location or Triage, where they can be analysed by an organisation's internal security team. Suspicious emails are attached with the original header and contextual information for rapid analysis. Incident response and security operations teams can prioritise their analysis based on a user's reputation for accurately identifying phishing attempts among other attributes when using Triage.

Cofense™, formerly known as PhishMe®, is the leading provider of human-driven phishing defence solutions for organisations concerned with their susceptibility to sophisticated cyber attacks. Cofense delivers a collaborative, cooperative approach to cybersecurity by enabling organisation-wide response to the most used attack vector—phishing. Cofense serves customers of all sizes across multiple industries including financial services, energy, government, healthcare, technology and manufacturing, as well as other Global 1000 entities that understand how engaging user behavior will improve security, aid incident response and reduce the risk of compromise.



W: cofense.com/contact T: 703.652.0717
A: 1602 Village Market Blvd, SE #400
Leesburg, VA 20175